

KANSAS DEPARTMENT OF CORRECTIONS

ATTENTION:

The provider for inmate telephone service is EMBARQ. The customer service phone number for called parties to set up a pre-paid account through Embarq is 888-506-8407.

GENERAL DIALING INSTRUCTIONS

How to place a call:

- 1) Lift the handset
- 2) Select Language
"Press 1 for English"
"Press 2 for Spanish"
- 3) "Please enter your PIN number followed by the # sign."
- 4) "Press 0 for to make a collect call."
- 5) "Please enter the area code and phone number."
NOTE: The area code must be entered for all calls, including local calls.
- 6) "Press 9 for help."



NEW CALLING RATES

COLLECT

Call Type	Surcharge	Per Minute Fee
Local:	\$2.61	\$0.00
Intralata:	\$2.30	\$0.10
Intrastate:	\$1.96	\$0.41
Interstate:	\$1.70	\$0.40

The called party will not be charged any monthly billing fees by Embarq associated with collect calls.

PRE-PAID COLLECT

Call Type	Surcharge	Per Minute Fee
Local:	\$2.19	\$0.00
Intralata:	\$1.86	\$0.09
Intrastate:	\$1.27	\$0.38
Interstate:	\$1.30	\$0.35
International:	\$1.30	\$0.35

The called party will not be charged any set-up or processing fees by Embarq associated with pre-paid collect accounts.

Pre-paid collect accounts may also be set up online at no cost:

www.icsolutions.com

REMEMBER

CALL CONTROLS ARE IN PLACE

- * CALLS MAY BE RECORDED AND MAY BE SUBJECT TO MONITORING
- * CHAIN DIALING AND/OR DIALING EXTRA DIGITS IS NOT PERMITTED